

Use the Inclarity Stretto soft phone to enable your laptop or handheld device with a range of communication features.

Inclarity offers the Stretto soft phone app for desktop and mobile platforms which can be used in conjunction with – or as a replacement for – your desk phone.

After installing the app, powered by Counterpath technology, your chosen device immediately becomes another extension of your business phone system.

The use of the soft phone is well-suited to a bring-your-own-device (BOYD) environment, where the app can be used exclusively for calls related to your organisation, without the need to provide the user with another physical device.

For an enhanced experience, you can take the Stretto Business Bundle to access additional Instant Messaging (IM), presence and screen sharing features.

The value

Reduced Call Costs

Use the app instead of your SIM to make savings on your mobile phone calls.

Smaller Hardware Footprint

Deploy the app as an alternative to installing physical desk phones.

Single Number Reach

Offer a single telephone number as a point of contact which can ring you wherever you are, on any device of your choice.

Increased Productivity

The ease in communicating with your colleagues leads to a more productive and efficient working environment.

Stretto for Desktop

Stretto is available for Windows and Macintosh desktops,

Enable your computer for calling using a headset or separate microphone and speakers.

Every installation comes with Broadsoft integration to easily view your call history and Enterprise Directory.

Stretto for Mobile

Stretto is available for Android and iPhone mobile devices.

Install to turn your mobile device into a business phone extension, and gain all of the same benefits as a desk IP phone or desktop soft phone user.

Stretto Basic Bundle

A license which allows you to simultaneously install and use up to four different devices of any type (desktop or mobile).

Stretto Business Bundle

The bundle enables four devices of any type, and also includes advanced features such as Instant Messaging and Screen Sharing.

Stretto Inclusive Deals

Take Stretto licenses bundled as part of an Inclarity Deal, which also includes a voice Subscriber and inclusive minutes over a fixed term contract, for a single monthly price.



Stretto Soft Phone Features

Voice & Video Calls

Make and receive high quality telephone calls involving any party on any telephone number, whether they are an Inclarity user, or an external user.

Set up point-to-point video calls with other Stretto app users within your organisation.

Business Phone Functions

All standard business phone features are supported, including on-hold, call transfer, 3-way calling, CLI and SIP display name presentation, call history, call waiting enable/disable, do-not-disturb, and call forward on no answer/on busy/always.

Directory & Contacts

The Extensions and names of your Inclarity users will be automatically populated within the app for searching and click to call.

On the desktop, you can also import personal Contacts into the app from Outlook or from a pre-prepared CSV file.

On the mobile, your mobile address book is automatically imported into your app Contacts list.

Auto Answer

You can toggle the app to answer all of your calls automatically, either immediately, or after a certain number of rings.

Local Call Recording

This feature is only available on request, as giving end users the ability to record calls without the organisation's knowledge can lead to important PCI and GDPR compliance issues.

When unlocked, the feature allows the user to click on demand to generate a recording of the current call, which is saved as a WAV file on the device.

Instant Messaging (Business Bundle only)

Exchange instant messages with other Stretto Business Bundle users. Advertise and update your IM presence status for these users to see. Send files to each other within the context of your IM conversations.

Screen Sharing (Business Bundle, on Desktop only)

Share your desktop with any party on any device using a web link, even if they are external to your organisation and not an Inclarity user.